



Sewer Lining Notice Insta-Pipe Inc has been enlisted to install a CIPP cured in place pipe liner to the sanitary sewer mains in your neighborhood. Your sewer lines will be out of service during this procedure please read the information below to avoid any problems.

IMPORTANT INFORMATION

To avoid the possibility of sewage backing up into your basement during this period, please minimize the quantity of liquids going down your drains.

DO NOT USE WASHING MACHINES, SHOWER/BATH OR DISHWASHERS. PLEASE LIMIT SINK AND FACILITY USAGE TO THE BARE MINIMUM.

If you have a sump pump that discharges into the sewer, it must be disconnected during our installation process. We may need to request access to your basement and/or bathroom if problems arise. Please abide by the date and times listed below to indicate when it is safe to resume using your sewer service. If there are any special needs, please contact the number below before the date listed.

Thank you for your cooperation as we complete these important improvements. If you have any questions, please contact Insta-Pipe at 360-943-5840 or email gene@insta-pipe.com.

SEWER LINING FAQ

1. Will there be an odor during the sewer lining process?

Yes, there will be an odor during the lining process. The odor, however, will not be from sewage. It will be result of the resin liner curing (hardening) inside the sewer system. This odor is from a chemical process and is temporary.

2. What should be done if the odor is encountered?

The odor that is produced by the curing process is safe and is a result of styrene within the resin. The Styrene Information and Research Center has compiled a list of frequently asked questions regarding styrene. Locate the drain that the odor is coming from and pour a cup or two of water down it. If the smell persists place a damp rag over drain.

3. How will the lining affect my plumbing?

To complete the liner installation, the Contractor will temporarily block your lateral service connection from the mainline. The entire process takes approximately six (6) to eight (8) hours. Once the liner has cured, the Contractor will insert a robotic cutting instrument into the pipeline and cut your service connection back open.

4. Can I use my toilet and sink during the lining process?

Yes! Please just refrain from large water usage activities such as dishwashing, laundry, baths, or showers to avoid a sewage back up. Your plugged service lateral service has a limited storage capacity and there is no place for the water to go until your service is reopened.

Notice: Your Sewer System will be under repair from:

Date:

Time 8:00 a.m. to 5:00 p.m.



SANITARY SEWER CLEANING & INSPECTION NOTICE

Insta-Pipe Inc has been enlisted to clean and inspect the sanitary sewer mains in your neighborhood. The sanitary sewer lines are cleaned using high performance sewer cleaning equipment. A cleaning nozzle is propelled from one manhole to the next using water under high pressure. The nozzle is then pulled back to the starting manhole. As the nozzle is pulled back, water scours the inside of the sanitary sewer pipe. Any debris in the pipe is pulled back with the water. The debris is removed from the manhole with a vacuum unit. If roots are found, they are cut with a root cutter. This process is repeated on every sewer line until it is cleaned. During cleaning of sanitary sewer lines, air occasionally vents into a home through the sanitary sewer service line and ventilation system. When this happens, water in the toilet bowl or floor drains, can bubble or surge or, in rare instances, splash out of the bowl or drain. We remind you that the water that could come from this type of incident is from the bowl or drain itself. Therefore, during the scheduled cleaning period, it would be beneficial to make sure to keep the lid of your toilet bowl down to minimize the water splashing from your toilet and cover the floor drains in your basement. The common causes of air venting into homes during sanitary sewer cleaning are air movement from normal cleaning operations, the use of higher pressure needed when cleaning sanitary sewer lines that have a steep slope, sewer lines running close to the building, a plugged roof vent, and the size and complexity of the home's waste and ventilation system. To minimize water splashing out of your toilet bowl, keep the lid down. If you have any further questions, please contact Insta-Pipe @ 360-943-5840 or email gene@insta-pipe.com

Date:

Time 8:00 a.m. to 5:00 p.m.