What to Expect

02 Feb 2023



When will work at the pump stations take place?

The project will happen in two phases over the course of 2023 and 2024.

- Phase 1, which will take place in the summer and fall of 2023, will primarily consist of site investigations. Contractors will assess equipment at each site, which should only take 1-2 days.
- Phase 2 will take place in spring through fall of 2024. Contractors
 will visit each site to install new equipment and test the upgraded
 system at each station. Work at each site should take
 approximately one week.

Will there be an impact on customers from this work?

During construction, neighbors closest to the pump stations may notice additional vehicles in the area. Contractors will take measures to avoid disruption to neighbors where possible. Islanders should not experience any disruptions to sanitary sewer service during this project.

What hours will contractors work at the pump stations?

Contractors will perform work at the sites on weekdays, between 8 am and 5 pm. If additional hours are needed to complete critical work, neighbors will be notified ahead of time.

Who is performing the work, and how will they be identified?

Work at the pump stations will be performed by Valley Electric Co. and Quality Controls Corp (QCC). Vehicles will be marked with the company name.

Why is this project important?

Having a reliable communication system established between the pump stations and the main control system is imperative to monitoring flows, responding to issues very quickly, and keeping the system running without disruption. Optimizing the operations and maintenance of the sanitary sewer system allows the City to provide a high level of service to residents and ultimately benefits all Islanders.